

Independent Purchasing Co-Op for SUBWAY® Selects PeopleMatter Technology for 29,000+ Restaurants in the U.S. and Canada

IPC Unveils “You’re Hired” to North American Franchisees

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Press Release

PeopleMatter, the largest provider of workforce talent management specifically for the service industry, and Independent Purchasing Cooperative, Inc. (IPC), the independent SUBWAY® franchisee-owned purchasing cooperative, have partnered to provide “You’re Hired,” an online employee onboarding module to more than 29,000 SUBWAY® locations throughout North America. The partnership will allow these locations to increase profitability and improve efficiencies by leveraging PeopleMatter’s innovative [workforce management technology](#).

The platform is accessible through real time integration with My SUBWAY® Career, IPC’s online applicant tracking system. The system allows managers and [new hires to complete onboarding tasks](#) electronically – including I-9s, E-Verify, W4s, state and provincial tax documents, franchisee specific documents, and employee handbook review. Configurable to meet the unique needs of each individual franchisee, “You’re Hired” allows managers to easily upload onboarding content and edit workflows.

The new process helps SUBWAY® Franchisees transition their paper-based employee onboarding to the cloud, giving new employees the ability to access and complete tasks at their convenience from any computer or smartphone via the PeopleMatter app. Managers can track activities and manage workflows across all locations ensuring compliance and successful completion of documents, while saving valuable time for both managers and new hires.

“Our sole focus at IPC is to continually enhance franchisees’ competitive edge in the marketplace,” said Brian Wheeler, Senior Director of Franchisee Services for IPC. “Strategic partnerships with innovative technology companies like PeopleMatter support our franchisees’ success by maximizing managers’ time efficiency, reducing onboarding time and ensuring 100 percent compliance – all while providing an engaging onboarding experience to new employees.”

The module is designed for optimum adoption within My SUBWAY® Career, giving franchisees the ability to use and receive value from day one. Designated franchisees and managers in an early adopter program are currently using “You’re Hired”, with a national rollout to U.S. franchisees by late summer and Canadian franchisees by 4th quarter 2014.

“We proudly welcome IPC to the PeopleMatter family and are honored to provide technology to the largest QSR restaurant chain in the world,” said Nate DaPore, PeopleMatter’s President and CEO. “IPC’s dedication for providing SUBWAY® franchisees with leading innovation is a key to their success. By offering a seamless onboarding experience through the PeopleMatter platform, which is built on a single multi-tenant code base, we can help their managers save time and focus on the great customer service SUBWAY® is known for.”